Job Role: P.T Clinic Manager

# **Job Summary:**

We are seeking a dynamic and experienced Physio Clinic Manager to lead our team and oversee the daily operations of our physiotherapy clinic. The ideal candidate will be responsible for ensuring efficient clinic management, driving business development, enhancing patient experience, and fostering staff development. This role requires strong leadership, excellent communication skills, and a commitment to providing outstanding patient care. If you are passionate about healthcare management and thrive in a collaborative environment, we encourage you to apply.

## **Key Responsibilities:**

#### 1. Clinic Management:

- Oversee day-to-day clinic operations, ensuring efficiency and effectiveness.
- o Implement and maintain clinic policies and procedures.
- Manage scheduling, budgeting, and inventory to ensure smooth operations.
- Maintain compliance with healthcare regulations and standards.

### 2. Business Development:

- Develop and execute strategies to grow the clinic's patient base and services.
- Build and maintain relationships with healthcare providers and referral sources.
- Identify opportunities for expanding clinic services and enhancing revenue.
- Promote the clinic through community outreach and marketing initiatives.

## 3. Patient Experience:

- Ensure a high standard of patient care and satisfaction.
- Address patient concerns and feedback promptly and professionally.
- Create a welcoming and supportive environment for all patients.
- Monitor and improve patient service processes continuously.

#### 4. Staff Development:

- Recruit, train, and manage clinic staff to foster a collaborative and effective team.
- Conduct regular performance evaluations and provide constructive feedback.
- Encourage continuous learning and professional development among staff members.
- Promote a positive and inclusive workplace culture.

#### **Qualifications:**



- Proven experience in clinic management or a similar role.
- · Strong leadership and organizational skills.
- Excellent communication and interpersonal abilities.
- Business acumen with a focus on growth and development.
- Commitment to delivering outstanding patient care.
- Proficiency in clinic management software and tools.

#### Benefits:

- Competitive salary within the range of GBP 26,500 to GBP 30,500 annually.
- Opportunities for professional development and career advancement.
- A supportive and collaborative work environment.
- The chance to make a significant impact on the clinic's success and patient outcomes.

**How to Apply:** If you are a motivated and experienced professional ready to take on the challenge of managing a busy physiotherapy clinic, we would love to hear from you. Please submit your resume and a cover letter detailing your relevant experience and why you are the perfect fit for this role to **info@serinephysioclinics.co.uk**.